

# COUNTY OF SAN MATEO PROBATION DEPARTMENT



# 2023 ANNUAL REPORT

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Administrative Services  
Juvenile Services  
Institutions

222 Paul Scannell Drive  
San Mateo, CA 94402



Adult & Pretrial Services

400 County Center  
Redwood City, CA 94063



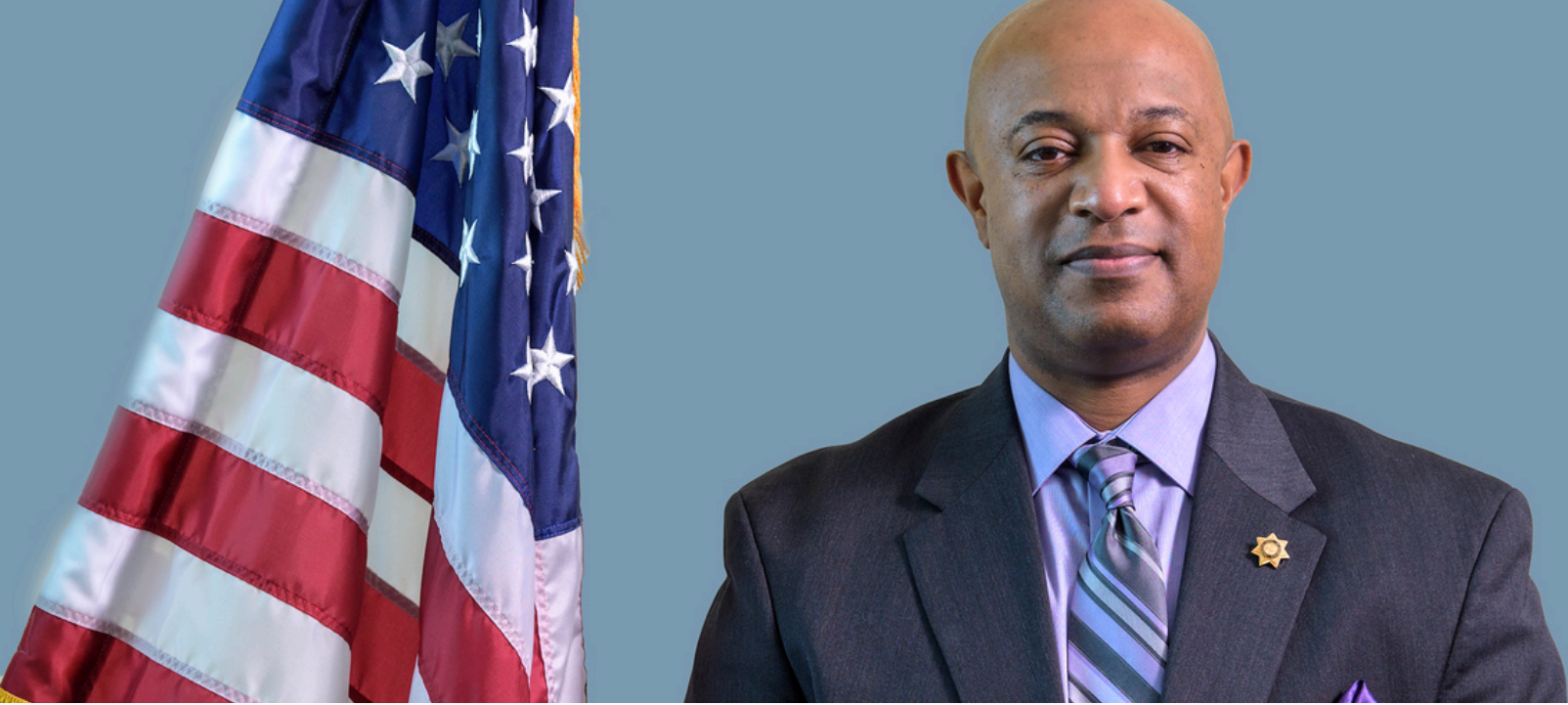
Adult & Pretrial Services

1024 Mission Road  
South San Francisco, CA 94080



[SMCGOV.ORG/PROBATION](http://SMCGOV.ORG/PROBATION)

 @SMCPROBATION



# CHIEF'S MESSAGE

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I am honored to present the **2023 San Mateo County Probation Department Annual Report**. This report highlights the **achievements** of our staff amidst the challenges we face, both at the local and state levels. It serves to highlight the services we provide our clients to assist them on their path of **rehabilitation** as well as to assist in **victim restoration** and **supporting community safety**. Much of this report features data and statistics that represent the work we've done in the past year.

**2023**, in many regards, marked the beginning of a **transitional** point for our department. As our professional world around us changed, in ways we had not before imagined, so did our organization change. So many of you, our dedicated staff, answered the call to step up and step in to support those we work with to help support public safety in our community. This **"CAN DO"** spirit of **Public Service** allowed our department to continue demonstrate in **2023** that we are who we say we are. I would like to recognize just a few examples that exemplify my point:

- **The Mobile Probation Services Centers Grant Program** is an amazing example of how Probation can bridge Innovation and Equity. I am incredibly energized by the prospects of our ability to reach the most vulnerable members of those we serve in their natural communities. This will allow us to strengthen our ties to our county community as a whole and demonstrate outreach that is not just enforcement driven.
- **Client Success Stories** are the most direct example of the impact of the work we do. It also represents how we help to interrupt the intergenerational damage to families that addiction, criminality, despair, and the lack of support can breed. It does not matter if it comes from the Adult or Juvenile division, the impact of the hearing from the client or the youth themselves in significant.



# CHIEF'S MESSAGE

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• The staff who worked establish the **Success and Opportunities Aspiring Readiness for Reentry (SOARR)** deserve special acknowledgement because they are building what will serve as the foundation of our county's response to the enormous burden the state placed on us with the passage of **Senate Bill 823**. The building of a comprehensive rehabilitative program to replace **DJJ** is no small endeavor then combine that with the advancing age of the young adults and potential temperament issues; what our staff are doing is downright incredible. They are true professionals!

As always, I remain committed to our mission of providing quality services and doing our part to contribute to community safety. What makes us great is our heart for this profession and those we have the privilege of serving. **Excellence, Professionalism, Leadership, Integrity** and **Teamwork** are not just words on a letterhead or business card. It is “**who**” and “**what**” we are as an organization.

Your support of the San Mateo County Probation Department is **valued** and **appreciated!**

Chief John Keene



# COMMAND STAFF



**JOHN T. KEENE**  
Chief Probation Officer



**BONNIE MACASKILL**  
Assistant Chief Probation Officer



**HONG LIU**  
Deputy Director of  
Probation Administration



**MICHAEL LEON**  
Deputy Chief Probation Officer  
Adult & Pretrial Services



**MICHELLE KOZUL**  
Deputy Chief Probation  
Officer  
Administrative Services



**CHRISTOPHER ABALOS**  
Deputy Chief Probation Officer  
Juvenile Services & Institutions

# ADMINISTRATIVE SERVICES

The Administrative Services Division provides department-wide leadership and support in key areas including fiscal services, budget and performance, data collection and analysis, procurement and contract management, internal affairs, public relations, IT services, background investigations and training, risk management, and payroll and personnel services.

The division is led by a Deputy Director of Administrative Services, and a Deputy Chief Probation Officer. They supervise 30 management and line-level employees.



## BUDGET OVERSIGHT

The Department's budget has been and will continue to be a challenge, as it relies heavily on the County's general fund and capped State revenues with designated purposes. The Department meets this challenge by maximizing resources to maintain core services and meet expanded service needs.

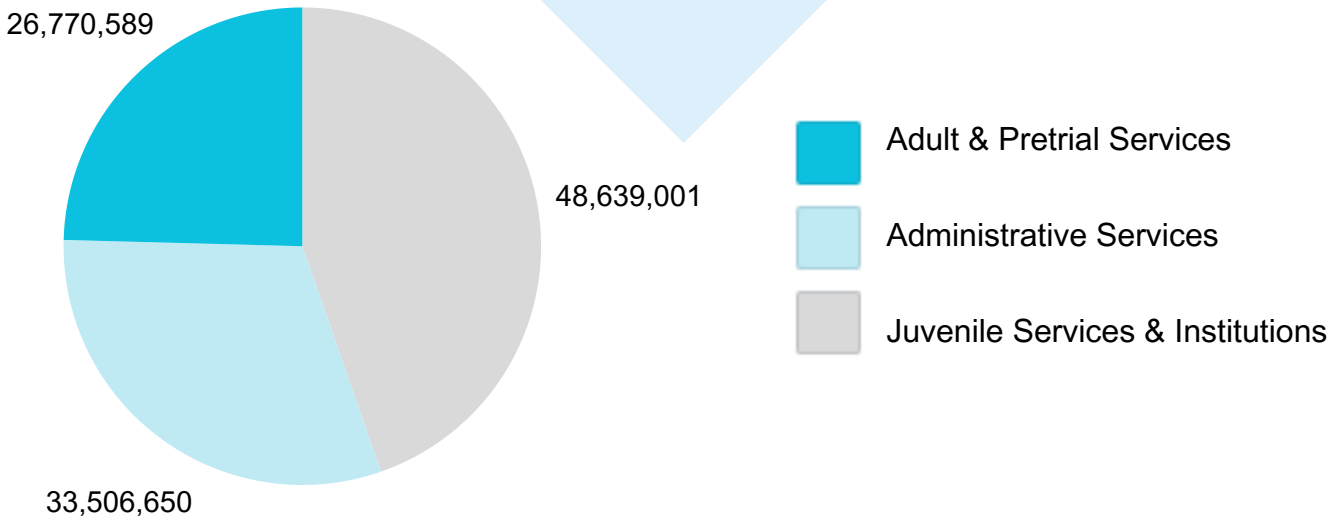
In fiscal year 2022-23, the division managed the Department's total budget of \$132,535,876, supporting 354 funded positions.

The table below shows the budgeted versus actual amounts.

FY 2022-23	Budget	Actual
Total Requirements	\$132,535,876	\$108,916,239
Total Funding Sources	\$75,201,562	\$72,226,233
Net County Costs	\$57,334,314	\$36,690,006
Funded Positions	354	354

- Fiscal Services
- Payroll and Personnel
- Information Technology
- Quality Assurance
- Communications
- Background Investigations
- Training
- Internal Affairs
- Contracts
- Procurement
- Facilities Management
- Safety Equipment

The graph below provides the fiscal year 2022-23 actuals by division.



The table below provides the breakdown of the 354 funded positions by job classification.

Job Classification	Count	Job Classification	Count
Accountant II	2	Legal Office Assistant	1
Administrative Assistant II	5	Legal Office Specialist	45
Administrative Secretary III	2	Legal Office Services Manager	1
Assistant Chief Probation Officer	1	Legal Office Services Supervisor	8
Assistant Deputy Chief Probation Officer	5	Management Analyst	7
Chief Probation Officer	1	Manager of Research and Performance Outcomes	1
Departmental Systems Analyst	2	Payroll Coordinator	1
Deputy Chief Probation Officer	3	Payroll/Personnel Supervisor	1
Deputy Director of Probation Administration	1	Pretrial Specialist	10
Deputy Probation Officer	118	Probation Services Manager	17
Fiscal Office Specialist	4	Public Services Specialist	5
Financial Services Manager I	1	Revenue Collection Supervisor	2
Group Supervisor	91	Revenue Collector II	2
Institution Services Manager	10	Senior Accountant	1
IS App Support Analyst II	1	Senior IT Analyst	1
IT Manager	1	Senior Utility Worker	1
IT Tech	1	Utility Worker	1

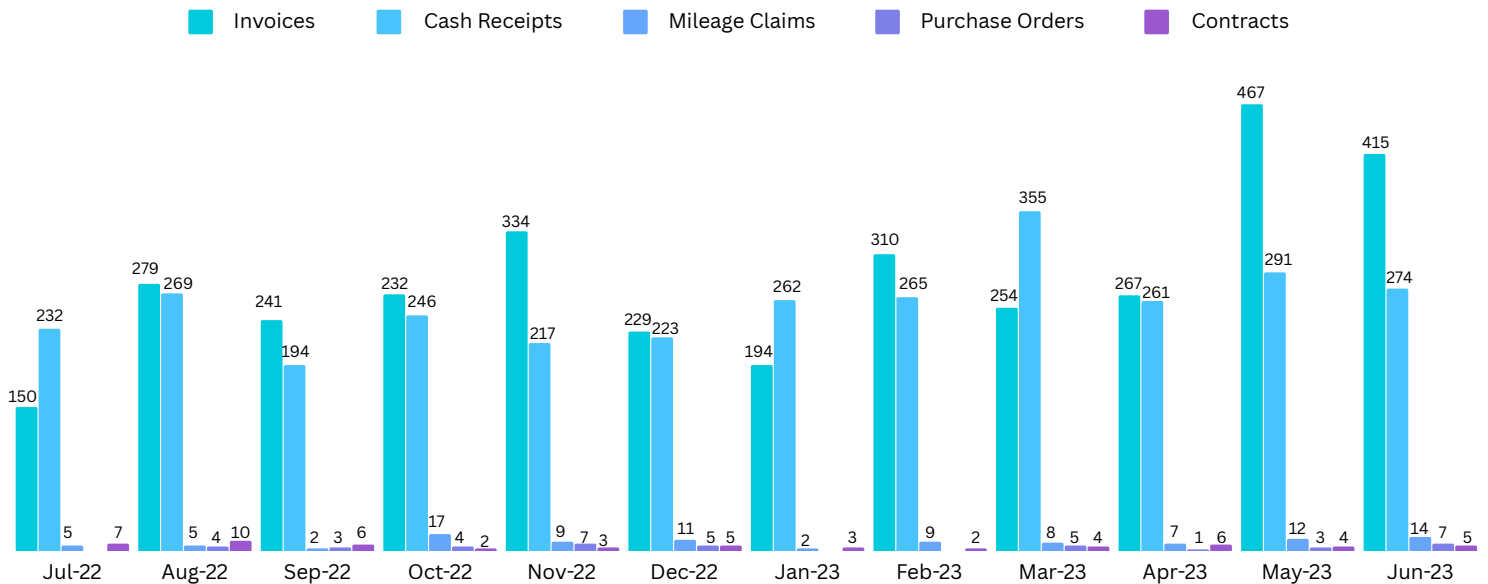


## FISCAL SERVICES

The Fiscal Services Unit is led by a Financial Services Manager, a Senior Accountant, two Accountant IIs, four Fiscal Office Specialists, a Revenue Collector II, and a Revenue Collection Supervisor. The unit handles accounts payable, accounts receivable, claims processing, cash management, general accounting, and the collection of court-ordered fines, fees, and restitution payments.

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In fiscal year 2022-23, the unit processed 3,408 invoices, 3,089 cash receipts, 101 mileage claims, 57 contracts or contract amendments, and 39 purchase orders.



## PAYROLL & PERSONNEL / RISK MANAGEMENT

The Payroll and Personnel/Risk Management Unit is led by a Risk Manager and staffed by a Payroll/Personnel Services Supervisor and a Payroll/Personnel Coordinator IV. The unit performs all Human Resources functions for the Department. Support activities include maintaining personnel records, running the Department’s payroll, and processing newly hired, promoted, or separated employees. The Department’s Risk Manager oversees the workers’ compensation program and other complex, employee-related risks.

The table below provides the number of hires, retirements, and resignations during fiscal year 2022-23.

New Hires	Retirements	Resignations
5	23	8

## INFORMATION TECHNOLOGY

The Information Technology (IT) Unit oversees the installation and maintenance of computer network systems within the Department, ensuring that all hardware and software run smoothly. The unit is led by an IT Manager who supervises an IS Application Support Analyst II, a Departmental Systems Analyst, and an IT Technician.

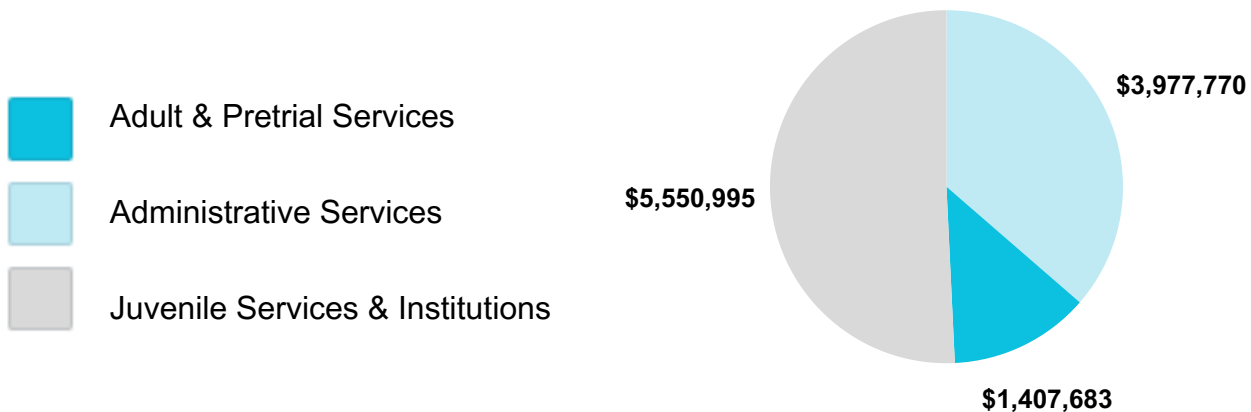
The IT Unit works collaboratively with the County's Information Services Department, industry-leading vendors, and partner agencies to ensure seamless delivery of technical support, development of new case management systems and innovative technology solutions, and integration between criminal justice business systems for maximum information sharing and delivery.

**In fiscal year 2022-23, the IT Unit completed the following projects:**

- eProbation development, configuration, training, maintenance
- eProbation and eTraffic financials configuration
- Maintenance of public-facing website
- Maintenance of Department SharePoint sites
- Networking and telephone services site walk-throughs
- Probation FileServer and Printserver maintenance
- PIMS Server Patching
- SQL Server Maintenance
- Maintain Outlook/Teams distribution lists
- Maintain Hardware inventory: Workstations and laptops
- Maintain mobile device inventory

## QUALITY ASSURANCE AND COMMUNICATIONS

The Quality Assurance (QA) Unit is led by the Manager of Research and Performance Outcomes, with a team of four Management Analysts and two Administrative Assistants. The unit oversees contract management, data collection and reporting, departmental communications, and handles much of the Department's procurement needs. In fiscal year 2022-23, the unit managed 45 contracts totaling more than \$10.9 million in budgeted services, including 16 contracts with community-based organizations secured by state grants.



## 2023 Communications Overview

Newsletters Released	Department Participation in Community Events
8	11

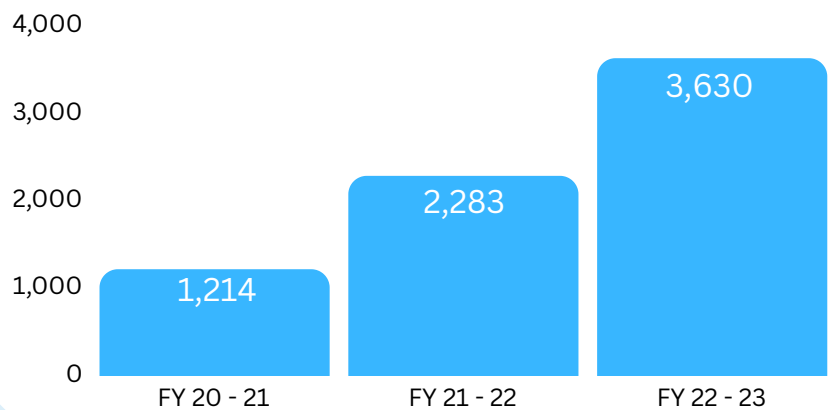
### PROFESSIONAL STANDARDS UNIT



The Professional Standards Unit is led by an Assistant Deputy Chief Probation Officer with a Management Analyst and an Administrative Assistant I-Confidential. The unit conducts thorough background checks as part of the Department's hiring process, ensuring candidates meet the highest professional and ethical standards.

The unit also coordinates and conducts mandated training for sworn officers as well as administrative professionals. In fiscal year 2022-23, the unit delivered 3,630 hours of cultural sensitivity/diversity-related training hours, reinforcing the staff's ability to interact with different populations of people especially when managing conflict.

The chart below shows the cultural and diversity training completed by sworn staff over a period of three years.



# INSTITUTIONS

Institutions runs the county's juvenile detention facilities, the Youth Services Center-Juvenile Hall, and Margaret J. Kemp Camp for Girls (Camp Kemp). Led by an Assistant Deputy Chief Probation Officer/Superintendent of Institutions, and eight Institution Services Managers (ISMs), these 24-hour facilities housed an average daily population of 28 youth during fiscal year 2022-23.



ISMs oversee day-to-day operations, coordinate daily activities, and supervise approximately 40 full-time Group Supervisors (GSs) at the two sites, which are located on Paul Scannell Drive in unincorporated San Mateo County. The GSs provide direct care and supervision to juvenile detainees and help oversee their individual educational, counseling, and rehabilitative needs. The facilities feature onsite schools operated by the San Mateo County Office of Education, a medical and dental office, gymnasiums, recreational grounds, youth-maintained chicken coops and gardens, program rooms, and a multi-sensory de-escalation room that features a sprawling youth mural project.

**Youth Services Center-  
Juvenile Hall**

**Margaret J. Kemp Camp**

San Mateo County Correctional Health and Behavioral Health and Recovery Services provide medical and counseling services to youth in custody, and the Department partners with community-based organizations to provide detention-based therapeutic, rehabilitative, and reentry services to youth in custody. In addition, the Department, and the County Office of Education partner with the San Mateo County Community College District to provide college-level courses to eligible detained youth.



## PHOENIX REENTRY PROGRAM

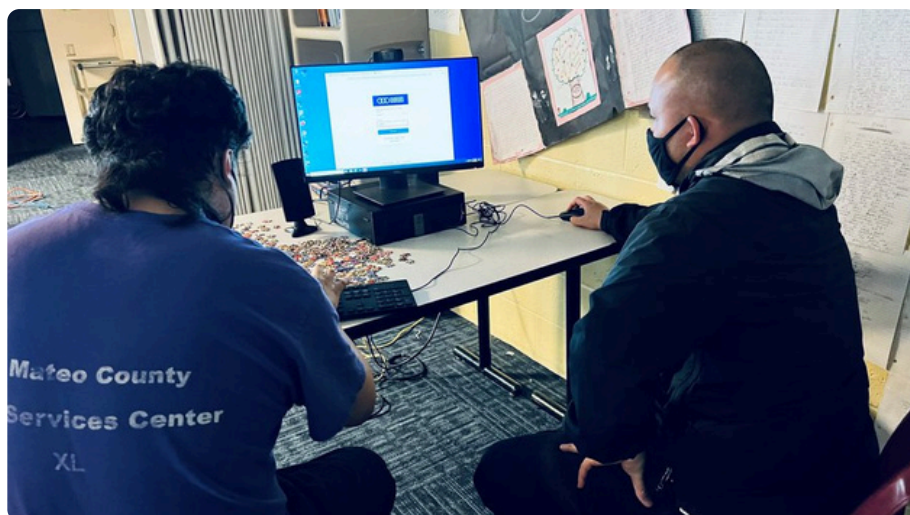
In 2019, the Juvenile Hall implemented the Phoenix Reentry Program (PREP) to provide services that prepare youth who serve time in custody for their eventual return to the community. PREP promotes successful reentry for youth through enhanced case management, mentoring, step-down incentives and connections to outside programs and services. Participating youth may qualify to receive services in the community or earn home passes to spend time with family prior to their release. The program's goal is to help high-needs youth committed to more than 90 days of confinement overcome challenges in transitioning back into community settings while reducing recidivism and increasing public safety.

## DJJ REALIGNMENT/SOARR PROGRAM

Legislation in 2020 (SB 823) set in motion the closure of California's youth detention and rehabilitation system – the Division of Juvenile Justice (DJJ) – and shifted responsibility and funding for serious youth offenders from the state to counties. This major reform is referred to as "DJJ Realignment." As part of DJJ Realignment, the Department established a secure track program called the Success and Opportunities Aspiring Readiness for Reentry (SOARR) program for youth who previously would have been DJJ eligible. The Department anticipates one to three secure track placements annually.

In fiscal year 2022-23, the Department issued a request for proposals for programs and services for the Juvenile Hall and SOARR program, which led to a therapeutic hip-hop music program, enhanced case management, enhanced reentry and employment supports, writing and magazine-publishing workshops, mindfulness meditation classes, job-readiness training, career advising services, and a computer skills class, among services. Some of these services specifically include supports for transition-aged youth in the SOARR program, such as Fresh Lifeline for Youth's law and career/education-related workshops for secure track youth.

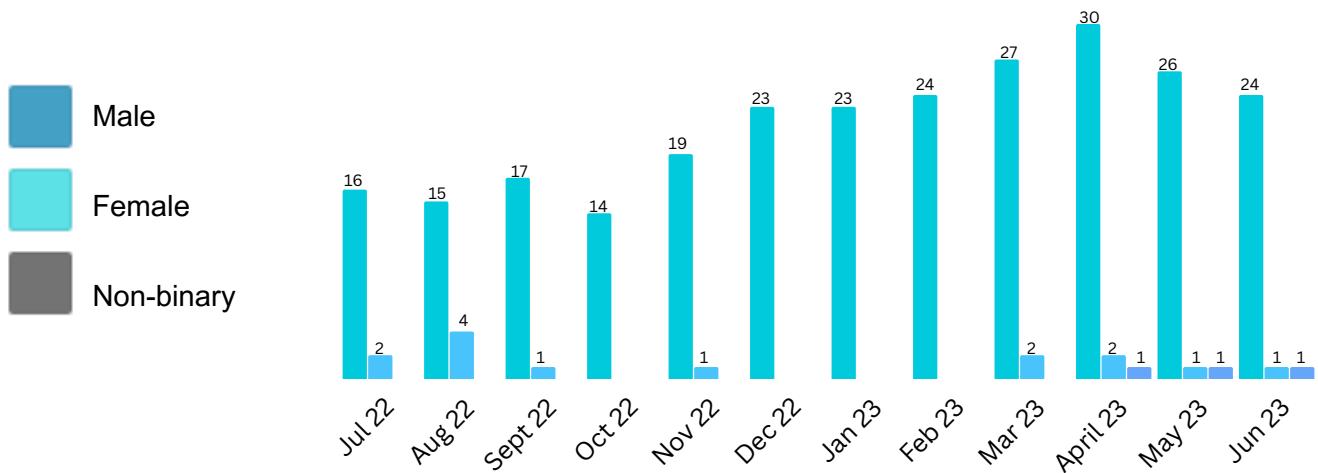
Moving forward, the Department will continue to explore opportunities to expand services for DJJ Realignment youth, with an emphasis on further developing its secure track program.



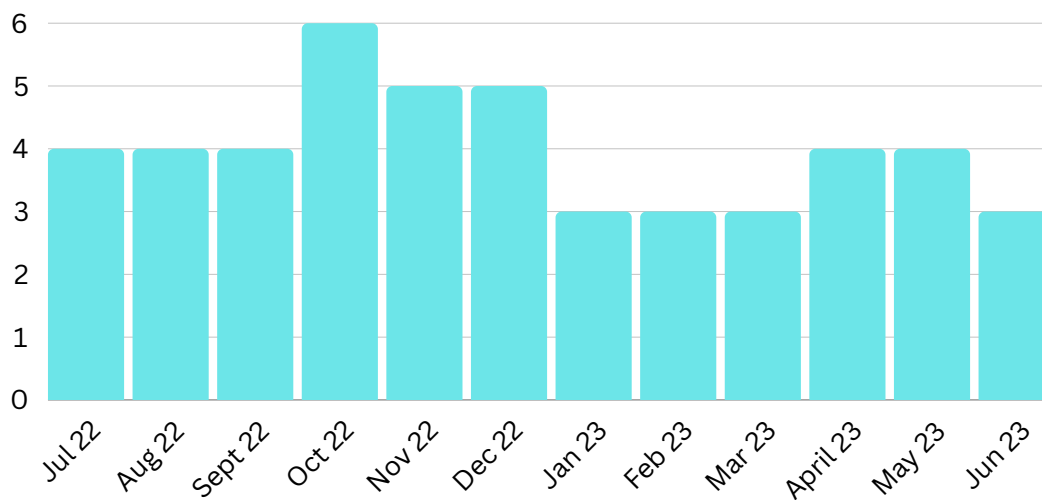
## AVERAGE DAILY POPULATION

While the Juvenile Hall population remains well below pre-pandemic levels, the facility’s average daily population increased in fiscal year 2022-23 compared to the previous year, rising from 18 to 24. Meanwhile, Camp Kemp’s average daily population rose from 2 to 4 over the same period. The charts below show the monthly average population at Juvenile Hall and Margaret J. Kemp Camp for Girls.

**YSC-Juvenile Hall Average Daily Population FY 22-23**



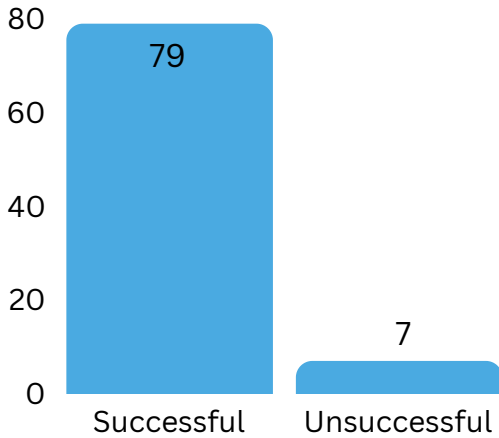
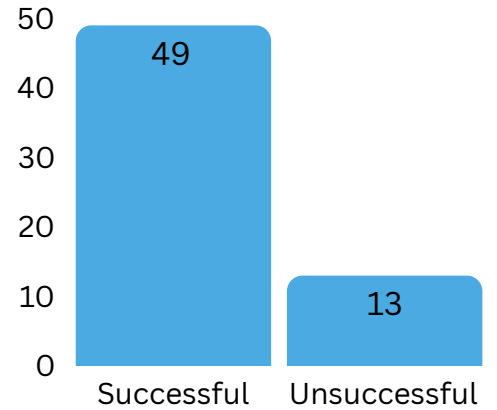
**Margaret J. Kemp Camp for Girls Average Daily Population FY 22-23**



## ALTERNATIVES TO DETENTION

The Institutions staff manages two alternatives to detention programs for juvenile offenders: The Community Care Program and the Electronic Monitoring Program.

The Community Care Program provides an opportunity for youth to serve court-ordered custody time by working on weekend community projects. Under the direct oversight and coordination of a Group Supervisor, youth in this program work on outdoor landscaping or groundskeeping projects at the Youth Services Center. In fiscal year 2022-23, 79% of youth successfully completed the program.



The Electronic Monitoring Program allows for in-custody adjudicated youth to be released early and monitored for the remainder of their commitment. It is also used as an alternative to detention for pre-adjudicated youth awaiting hearings. In some cases, youth may be monitored using an ankle device that measures alcohol consumption. The benefits of electronic monitoring include allowing youth to live at home, attend school and church, maintain employment, and participate in community-based treatment, while helping to ensure court appearances and encourage pro-social behavior.

In FY 2022-23, 92% of youth on electronic monitoring successfully completed the program. A new law effective January 1, 2023, states that minors are entitled to have one day credited against their maximum term of confinement for each day served on electronic monitoring.



## NEW PROGRAMS & INITIATIVES

- **Career Technical Education:** A partnership with Paxton/Patterson brought hands-on, technology-driven learning labs to the Juvenile Hall, focused on electrical, carpentry, HVAC, painting, plumbing, dentistry, power and energy, and medical technician skills.
- **Culinary Arts Program:** Youth gained skills to cook for themselves and others through culturally relevant and personally meaningful recipes in a pilot program facilitated by University of California Cooperative Extension.
- **Tablets for Youth in the Juvenile Hall:** The Department purchased tablet computers for use in the Juvenile Hall. The tablets contain educational programs, incentivized entertainment options, and a video calling platform that allows youth to connect virtually with their friends and families to increase the chances of a successful rehabilitation.





## CLIENT STORY: OVERCOMING CHALLENGES BY EMBRACING OPPORTUNITY

In 2023, Camp Kemp’s graduation was extra special because of the accomplishments of their valedictorian – a young woman whose life took a positive turn thanks to her determination and the support of camp staff. She embodied strength and resilience, navigating challenges, and embracing opportunities during her three years in the GIRLS program. She embraced every chance for healing and self-improvement by participating in domestic violence, individual counseling, and family therapy sessions. She also received services from Rape Trauma Services, Fresh Lifelines for Youth, the Art of Yoga Project, and Brighter Day and participated in Alcoholics Anonymous, Narcotics Anonymous, music, art therapy, animal therapy and gardening programs – all of which were stepping-stones on her path to self-discovery and a brighter future.

As part of her reentry, she secured two jobs, demonstrating not only her work ethic but also her determination to create her own path. She also successfully obtained her driving permit, completed three college classes at College of San Mateo, and graduated high school with her sights set on enrolling in a nursing program.

Throughout her journey, Probation staff played an integral role in her success, becoming her biggest supporters and motivators. It is through the collaboration with Probation partners and the empowering environment of Camp Kemp that this young woman discovered her true potential, emerging as a shining example of resilience and triumph.



# JUVENILE SERVICES

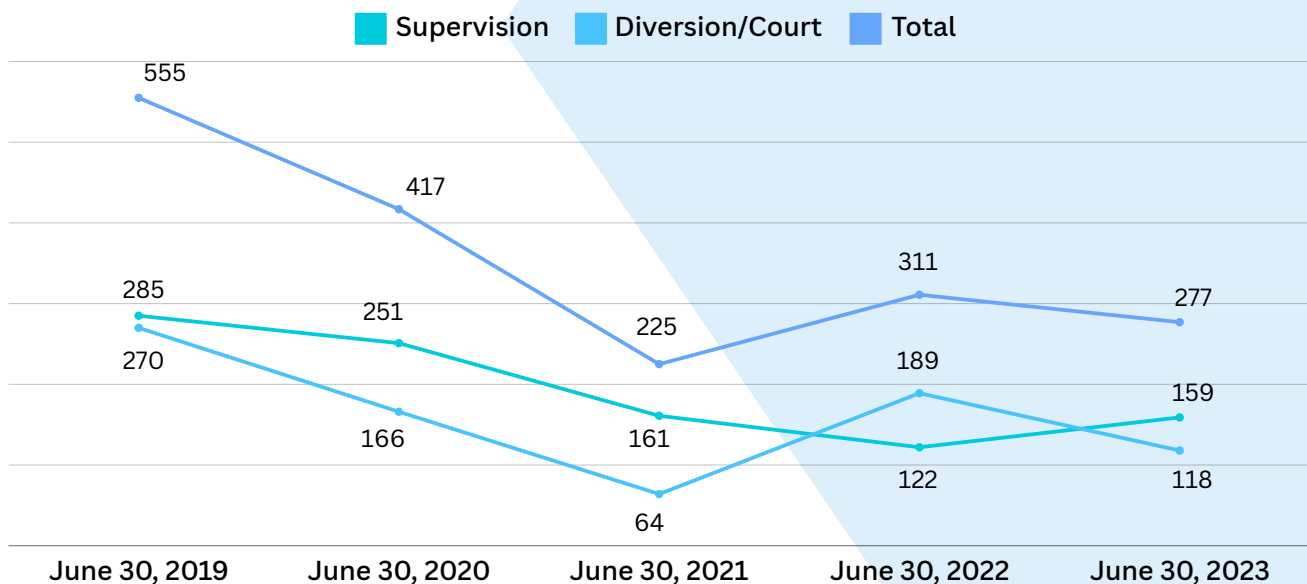
The Juvenile Services Division serves the community by conducting individualized intake assessments, court investigations, prevention and intervention, and community supervision services for both youth and their families. Services are evidence-based and advance the principles of restorative justice to meet the needs of victims and achieve offender accountability and family stability.

The division is led by a Deputy Chief Probation Officer (who also oversees the Institutions Division), an Assistant Deputy Chief Probation Officer, and two Probation Services Managers.

As of June 30, 2023, there were ten Deputy Probation Officers (DPOs) supervising 159 youth in the community and 118 youth receiving specialized services through the Diversion and Court Investigations cases.

The chart below represents the number of youth on active supervision and those receiving diversion, court services over a period of five years.

- Camp Margaret J Kemp - GIRLS
- Commercially Sexually Exploited Children (CSEC)
- Department of Juvenile Justice (DJJ)
- Re-Entry
- Family Preservation Program
- Gangs
- General Field
- Intensive Supervision
- Placement / AB12
- Wraparound
- Diversion
- Court Investigations



## DIVERSION & COURT SERVICES

The Diversion and Court Investigations DPOs conduct intake appraisals of youth entering the juvenile justice system. Utilizing a dynamic needs/barriers assessment system and a multi-disciplinary team approach, DPOs determine the course each case should follow, from diversion and informal probation programs to direct referrals to the District Attorney's Office.

The DPOs write a variety of reports for the judge to consider in rendering the courts dispositional decisions.

### FY 2022-23 STATISTICS

**686** Intakes

**326** Referrals to DA's Office

**130** Youth Completing Diversion without a New Law Violation

### Youth Quote

*"I learned that everything in life has a solution, but you need the support from loved ones and services like Probation and the Youth Outreach Program to be able to reach goals and be successful in life."*

Types of Reports Written	Number of Reports Written for FY 2022-2023
Detention Reports	124
Dispositional Reports	117
654.2 WIC Suitability	51
Transfer Out	41
DEJ Suitability	7
Addendums	8
Total Supervised	348

## SUPERVISION SERVICES

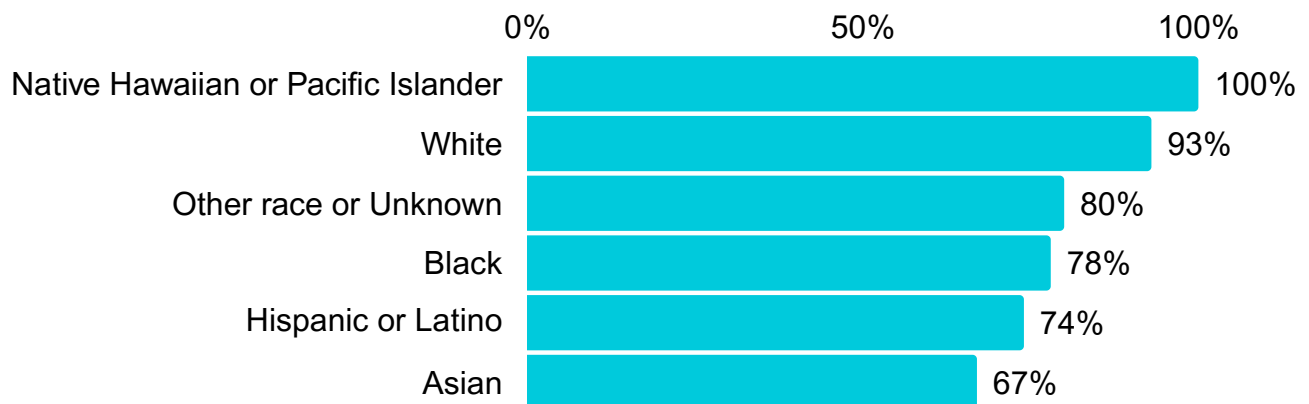
### General & Intensive Supervision

DPOs supervise youth based on their conditions of probation, the severity of the offense, and their assessed risk level of re-offending. Youth under General Supervision are those assessed as low risk of reoffending and receive a moderate level of supervision. Youth under Intensive Supervision cases are assessed as moderate to high-risk and receive more frequent field contacts and intervention strategies to support the youth in meeting the goals of their case plan.

The table below provides a snapshot of the number of youth on active supervision caseloads as of June 30, 2023.

Unit	Snapshot: # of youth supervised as of June 20, 2023
Gangs/Department of Juvenile Justice Reentry	8
GIRLS/Commercial Sexual Exploitation of Children	6
Intensive Supervision	18
General Field Supervision	117
Placement/AB12	3
Family Preservation Program/Wraparound	7
<b>Total</b>	<b>159</b>

In fiscal year 2022-23, there were 112 youth who terminated. Of those who terminated, 87 or 78% completed the program successfully. The chart below shows the success rate of youth who completed the program by race/ethnicity.



## Family Preservation Program (FPP)

The Family Preservation Program serves youth ages 12 to 18, with a primary focus on keeping the family unit together. The DPOs in this unit work with families in the community who are at risk for child abuse and/or neglect. These youth have either been charged with low-level offenses or are at high risk for out-of-home placement. The program offers intensive case management and therapeutic interventions by mental health providers.

### Placement

When necessary, the Juvenile Court may remove a youth from their home and place them into a foster care setting which may include a resource family or a short-term residential therapeutic program within the State of California. Placement DPOs ensure the safety and well-being of the youth, provide monthly one-on-one counseling, maintain monthly visits with their caregivers, locate out-of-home placement options, and develop comprehensive case plans with the goal of family reunification.



### Wraparound Program

Wraparound DPOs provide intensive support and supervision services to families with high risk and needs. The program is designed to meet the unique needs of each child by requiring family participation and focusing on the needs and strengths of the family. DPOs work in close collaboration with the Wraparound Team and a variety of treatment programs as well as community-based organizations.

The table below represents the average number of Placement and Aftercare over a period of five years, and the percentage of youth who remained in their home.

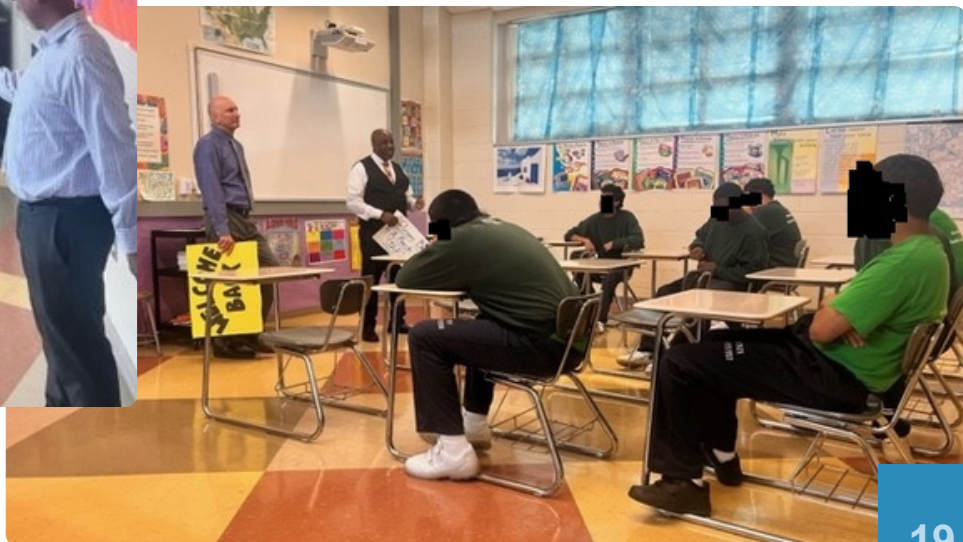
Placement and Aftercare	FY 18-19	FY 19-20	FY 20-21	FY 21-22	FY 22-23
Average Number of Youth	7	9	6	1	1
Percent who Remained in Home	97%	96%	100%	100%	100%

## CLIENT STORY: ENGAGEMENT AND PERSEVERANCE LEAD TO SUCCESS

Jimmy (pseudonym) was originally placed on a six-month period of informal probation for pushing, punching, and stealing a cell phone. He failed informal probation and was adjudged a ward of the Court for taking his mother's vehicle without permission and damaging the vehicle. The Court ordered him into the Family Preservation Program. Within a year, he continued to have police contact for assaulting his girlfriend. He initially struggled with curfew violations and using controlled substances.

He was referred to a Behavioral Health and Recovery Services (BHRS) clinician to work on recovery from substance abuse and to receive intensive in-home family therapy. The clinician reported that he was engaged at first but after a couple of months he disengaged. He was then referred to StarVista's Insights Alcohol and other Drugs (AOD), as well as the Victim Impact Awareness (VIA) programs. At first, the meetings were not consistent as the mother would cancel appointments and would not respond to reschedule the next one. However, with the persistence and support from staff, Jimmy started attending meetings with the BHRS clinician and reported that things were better at home. He was also able to graduate from the AOD and VIA programs.

As a result of the program, Jimmy is working and is no longer hanging out with the same friends who used drugs. He found that having a job gave him the responsibility to mature as a confident young adult. His mother also sees a big difference in how he interacts with the family. Jimmy felt counseling, especially the anger management helped teach him how to handle his feelings. He stopped acting out and his relationships improved. He needed the structure and the constant redirecting from probation when he went off course.



## Juvenile Traffic Court



In San Mateo County, Juvenile Traffic Court is operated by the Probation Department. Legal Office Specialists in the Juvenile Services Division handle a variety of duties where they process traffic citations, schedule court appearances, prepare files for the Traffic Court Hearing Officer, report convictions, driver license delay/suspensions, traffic school dismissals to DMV Direct and collect fines/fees. In August 2022, Traffic Court transitioned from the Juvenile Traffic Case Management System to a new eTraffic database which has allowed for streamlined processes and report building capabilities.

Traffic Court Statistics	FY 22-23
Traffic Citations Processed	843
Uncontested Court Hearings	516
Traffic School Assignments	88
Fines Collected	\$216,626



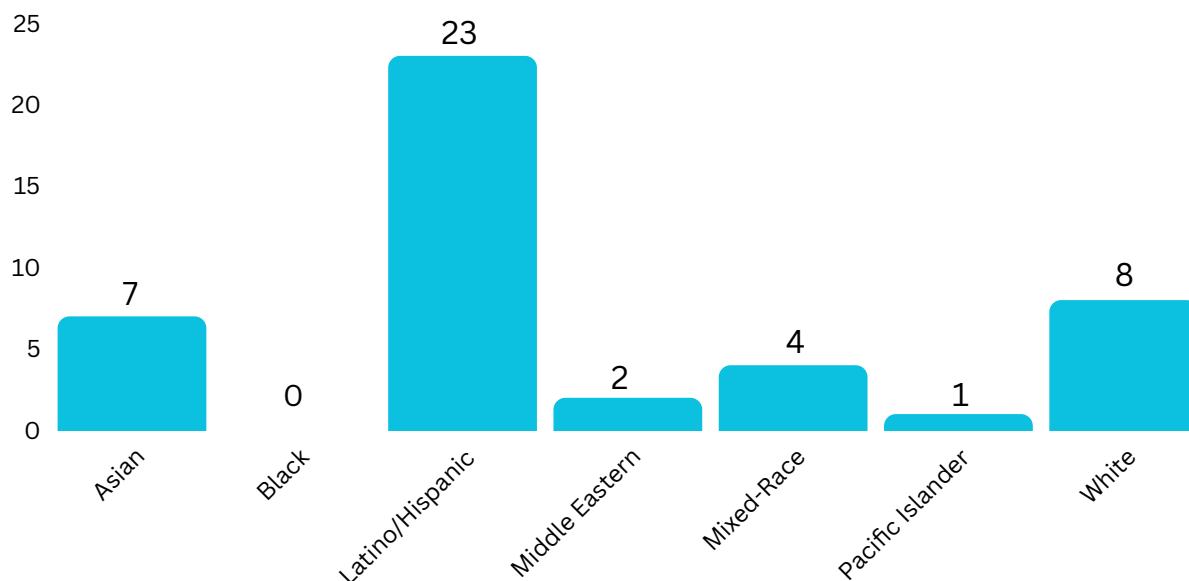
## Juvenile Prevention Services Program

The Juvenile Prevention Services Program (PSP) is a community-based program offered in partnership with the City of San Mateo Police Department’s Youth Services Unit. The PSP provides early intervention services targeting youth ages 11 through 17 and their families. The services consist of educational curriculum, outside resources such as medical or mental health professionals, oversight of school attendance, community service, and parental support. The PSP received a total of 64 referrals in fiscal year 2022-23, with 45 youth who were assessed and received specialized services.

The tables below provide program outcomes and demographic information for youth who received services.

Number of Youth Referred to PSP	64	100%
Youth who Participated in Program	45	70%
Youth who Successfully Completed the Program	25	56%
Youth who Graduated and Cleared 6-Month Recidivism	19	76%
Middle School	15	33%
High School	30	67%
Female	16	36%
Male	29	64%

**Race/Ethnicity of Youth who Participated in Program**





# ADULT & PRETRIAL SERVICES

The Adult and Pretrial Services Division supports community safety through the collective efforts of the County's criminal justice system. This division is led by a Deputy Chief Probation Officer and two Assistant Deputy Chief Probation Officers. There are eight Probation Services Managers (PSMs) and 56 Deputy Probation Officers (DPOs) assigned to the division.

In fiscal year 2022-23, the Adult and Pretrial Services Division implemented a restructure of some units to improve efficiency with case transfers, and to reduce the number of staff involved in the process. Additionally, a restructure of professional services assignments was also implemented to improve operational supports for units.

The professional services staff is led by a Legal Office Services Manager, five Legal Office Services Supervisors, 20 Legal Office Specialists, five Pre-Trial Specialists, three Public Services Specialists and a Legal Office Assistant.

The professional staff is the division's primary source of administrative support. Most of the professional staff supports units that prepare investigative reports and court documents, including units that handle probation supervision matters, such as AB 109/Post-Release Community Supervision and Mandatory Supervision (PRCS/MS), Intensive Supervision, Domestic Violence, Proposition 63, and Specialty Courts. In addition to processing a high degree of legal documentation, providing reception coverage in three office locations, and managing supplies, the professional staff is also responsible for updating the California Law Enforcement Telecommunication System (CLETS) on behalf of the Department, including entering warrants. They also process audits and state reports mandated by the Department of Justice.



- Pretrial Services**
- Court Services**
- Computer Assisted Supervision Team (CAST)**
- AB 208 Diversion**
- Domestic Violence**
- Drug Court**
- Multiple DUI (MDUI)**
- Intensive Mental Health (IMHD)**
- Military Diversion Pathways**
- Veterans Treatment Court (VTC)**
- Intensive Supervision**
- Reentry**
- Post-Release Community Supervision Mandatory Supervision (PRCS/MS)**
- Restitution Court**
- Sex Offender**

The table below provides a snapshot of the number of clients in each unit as of June 30, 2023. These numbers do not include clients with active warrants over 30 days old. In FY 2022-23, 54% of adult offenders successfully completed probation

Unit	Clients
Computer Assisted Supervision Team (CAST)	798
AB 208 Diversion	283
Domestic Violence	283
Drug Court	6
Multiple DUI Court	105
Intensive	535
Intensive Mental Health (IMHD)	8
Military Diversion	12
Pathways	26
Post Release Community Supervision & Mandatory Supervision (PRCS/MS)	221
Restitution Court	22
Sex Offender	95
Veterans Treatment Court	18
Total Supervised	2,412

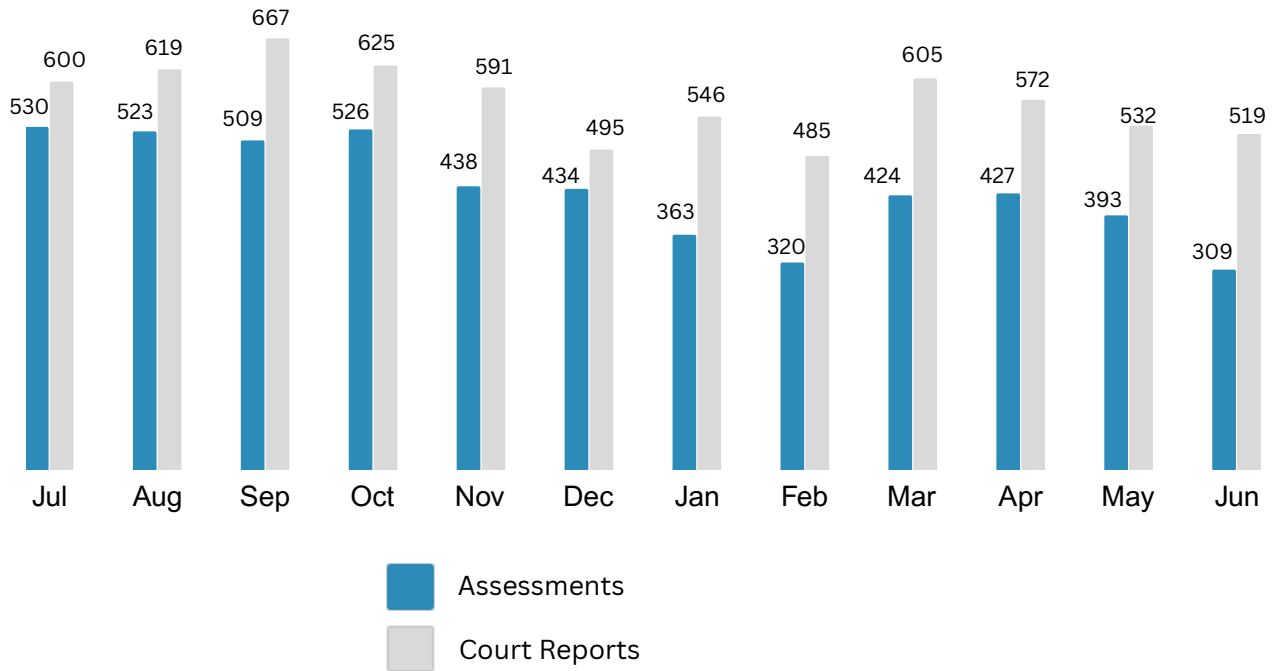


## PRETRIAL SERVICES

Pretrial Services provides the courts with pertinent background information on defendants accused of a law violation. Services include monitoring defendants who are released from custody on their own recognizance to support community safety and ensure their return to court. In fiscal year 2022-23, an average of 764 clients were on monitored release for an average of 61 days.

This population is assessed using the Virginia Pretrial Risk Assessment Instrument-Revised (VPRAI-R) to determine the most appropriate type of release for the client. In fiscal year 2022-23, Pretrial Services completed 5,199 assessments.

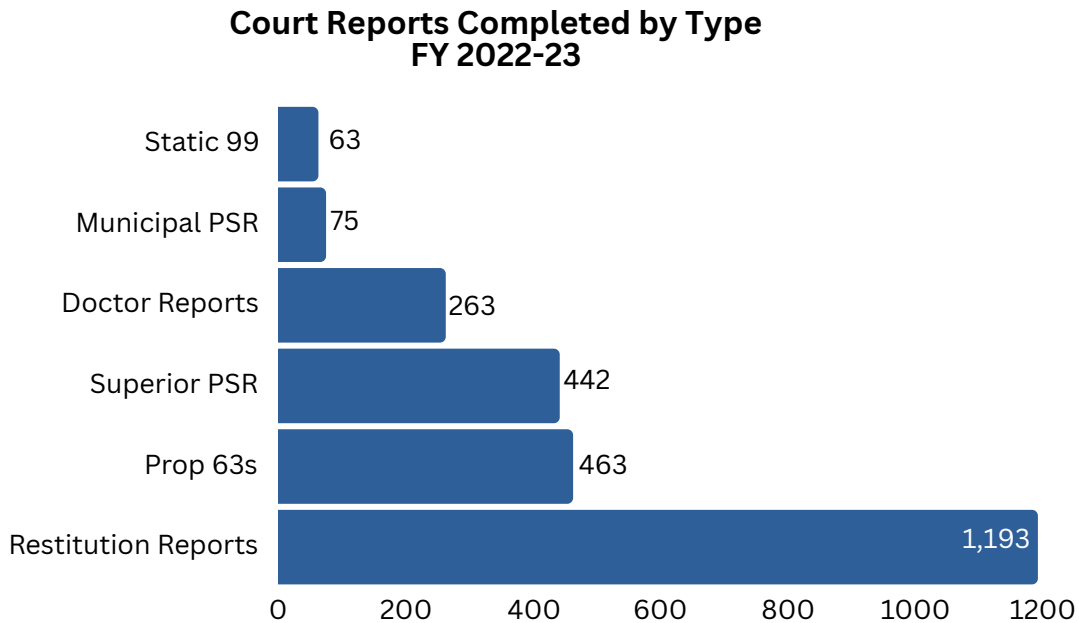
**Number of VPRAI-R Assessments and Court Reports Completed per Month  
FY 2022- 23**



## COURT SERVICES

The Court Services Unit provides sentencing and treatment recommendations to the Courts when ordered as required by statute. Approximately 2,499 court reports were submitted to the Courts in fiscal year 2022-23.

The chart below describes the types of reports completed by the unit.



## MULTIPLE DRIVING UNDER THE INFLUENCE (MDUI) COURT

The Multiple Driving Under the Influence (MDUI) program is a collaboration between the Superior Court, Probation, Behavioral Health and Recovery Services, the District Attorney's Office, the Private Defender Program, and other partners.

Its goal is to reduce alcohol-related incidents, accidents, injuries, and death by repeated DUI offenders. This is accomplished by applying best practices when referring participants to treatment and counseling, in conjunction with intensive supervision. The program's target population includes medium- to high-risk individuals convicted of two or more DUI offenses within a 10-year period. In fiscal year 2022-23, 104 new participants were admitted to MDUI Court and 126 graduated from the program.



## RESTITUTION COURT

Restitution Court is a collaborative effort of Probation, the District Attorney's Office, the Private Defender Program, and the Superior Court.

Its focus is to improve efforts in collecting victim restitution in cases where amount over \$5,000 has been ordered and is owed, and where it has been established that the client can pay. DPOs identify participants, work with clients to comply with their court orders including making regular restitution payments and submit progress reports to the Court. In fiscal year 2022-23, approximately \$106,587 was collected from clients who participated in Restitution Court.

## VETERANS TREATMENT COURT

### **CLIENT STORY: SUCCESS THROUGH HARD WORK AND SUPPORT FROM THE VETERAN'S TREATMENT COURT**

JP was admitted to the Veteran's Treatment Court (VTC) on a two-year grant of Supervised Probation where he would have to appear regularly in court and be monitored closely with a team consisting of a probation officer, mentor, case manager, and a Veterans Justice Outreach Specialist.

JP lost his job for falsifying his timecard and threatening his supervisor. He was a person with a history of alcohol and substance use, and seldom had contact with his young son. JP's life was in a state where he needed the support of a team to turn his life around and get back on track.

While in VTC, JP met regularly with his probation officer and submitted to chemical drug testing. He was able to establish a positive relationship with his probation officer. He was highly motivated and determined to do well on probation and to not let anyone down, especially himself. JP never suffered a probation violation, and all drug tests were negative for alcohol and controlled substances. He worked closely with his mentor and with proper guidance, was able to prepare for job interviews, which ultimately landed him a position working at a Bay Area children's hospital. He went back to school to study nursing and started reconnecting with his son.

JP had plenty of responsibilities which included: full-time work, studying for school, rebuilding his relationship with his son, and meeting his program requirements. However, he was able to accomplish it all through hard work and with the support and encouragement of the VTC team.

On March 7, 2023, the Veteran's Treatment Court applauded and recognized JP as a graduate from the program.

## MOBILE PROBATION SERVICE CENTERS GRANT PROGRAM

In May 2023, the Board of State and Community Corrections (BSCC) awarded San Mateo County Probation, along with 24 other probation departments across California, a nearly \$1 million grant to establish mobile probation service centers.

The Department purchased two camper vans to provide mobile services to clients who are experiencing homelessness and/or transportation disadvantaged in San Mateo County. The vans, named Prob2Go by Probation staff, will serve as additional sites where clients can report to Probation and receive services like orientation, supervision, referrals, and greater access to outside resources and services (e.g. mental health, health, housing, substance abuse counseling, and employment).

Bringing Prob2Go to the community will help clients experiencing homelessness meet their probation requirements, reduce failure to report and other technical violations, and improve outcomes – increasing equity for probationers experiencing homelessness, reducing disparities in outcomes, and improving community safety.



# COMMUNITY BASED ORGANIZATIONS



**Acknowledge Alliance** provides services under the Juvenile Probation and Camp Funding Program (JPCF) funding for their Collaborative Counseling Program. The program serves at-risk youth attending San Mateo County Court and Community Schools, students who have transitioned back to their district, and students at risk of expulsion.

**The Art of Yoga** provides services under the Youthful Offender Block Grant (YOBG) funding at the Juvenile Hall and Camp Kemp. Youth receive gender-responsive programming that combines health education, character development, intentional yoga movement, breathing techniques, meditation, and creative arts and writing.

**The Beat Within** provides creative and literary arts programming under YOBG and the Juvenile Justice Realignment Block Grant (JJRBG) funding, enabling transition-aged youth to develop pro-social skills including positive self-esteem building, positive social interactions, and positive relationship building.

**The Boys and Girls Clubs** of the Peninsula provides services under JPCF funding. The High School Success Advising Program provides year-round mentoring, academic support, and case management.

**Fresh Lifelines for Youth** (FLY) provides services under the Juvenile Justice Crime Prevention Act (JJCPA), JPCF and YOBG funding. Youth receive law-related educational programs, case management, client advocacy and leadership training.



**Mind Body Awareness Project** provides services under YOBG funding to the Juvenile Hall. Weekly classes focus on mindfulness, stress and anxiety reduction, and emotional regulation.

**StarVista** Clinicians work with at-risk youth in a comprehensive school-based program, Strengthen Our Youth under the JPCF funding. They also serve justice-involved youth through their Insights Alcohol and Other Drugs and Victim Impact Awareness programs under JJCPA funding.

**Success Centers** provides services under JJCPA, JPCF and YOBG funding. Services include job readiness training, job placement, on-the-job training, and career advising.

**Therapeutic Beat Making, LLC** provides a therapeutic hip-hop music program under YOBG funding to help youth express themselves and learn music production and other skills.

**University of California Cooperative Extension** provides a culinary arts program for youth inside the Juvenile Hall, supported by YOBG funding.

**Urban Services YMCA of San Francisco** provides School Safety Advocates and Alcohol Drug Prevention to youth at local middle schools under JPCF funding. They also provide Sexual Violence Prevention and Victim Impact Awareness programs under JJCPA funding.

**Airballin'** provides art and airbrushing classes for youth at the juvenile hall, promoting creative therapeutic outlets.



